

Storm User's Manual for the CAAS Cube





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1. Introduction

The purpose of this manual is to identify the system components and provide instructions for use of the Storm Software Suite with a CAAS Cube instrument (the "system"). This manual provides basic safety information, instructions for use and maintenance, as well as general troubleshooting guidance. It is recommended that this manual be kept near the instrument and accessible to the user at all times.

Note: All references to CLIA (Chemiluminescent Immunoassay), luminescence, or RLU (Relative Light Units) measurement are only available for use with CAAS Cube instruments equipped with the chemiluminescence option.

1.1. Intended Use

The system is designed to automate the processing of enzyme immunoassay (EIA) and Chemiluminescent Immunoassay (CLIA) tests on Gold Standard Diagnostics (GSD) EIA/CLIA instruments. The system is only intended to be used by properly trained personnel.

The intended use of the system is as a discrete photometric chemistry analyzer intended to duplicate manual analytical procedures by performing various steps such as pipetting, heating, and measuring color intensity automatically. The system is also intended to perform as an 'accessory' to be used with another device (i.e.: assay test kit) to enable that device to be used in accordance with its intended purpose.

Note: Different instrument models contain slightly different components which do not affect the testing capabilities of the instrument, but may be different in appearance from the images shown in this manual. Follow the instructions applicable for the model being used, as explained in documentation provided, as prompted by the instrument software, and as instructed by instrument distributor.

1.2. Certifications and Registrations

Gold Standard Diagnostics is certified as being compliant with the following regulatory requirements:

ISO 13485:2003

EN ISO 13485:2012

CMDR SOR/980282

21 CFR

The CAAS Cube (submitted under the name Bolt) instrument is certified as being compliant with the following safety requirements for medical devices:

Directive EN 98/79/EC

EN 61010-1:2001

EN 61010-1:2001-02

The CAAS Cube (submitted under the name Bolt) instrument is registered with the FDA as a Class 1 Chemistry Analyzer for Clinical Use.

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2. Safety Information

The following safety instructions are to be observed at all times during the operation of the system. It is strongly recommended that all first time personnel read this manual prior to working with the system and receive training from GSD or a GSD distributor.

The CAAS Cube is designed and manufactured in accordance with the safety requirements for electronic and medical systems listed in the certifications section above to ensure that they function safely, both electrically and mechanically under normal use conditions. The instrument is supplied in a condition that allows for safe and reliable operation.

2.1. General Safety

The system must only be operated in accordance with the stated intended use. It is recommended that the instrument is used only with the spare parts and accessories suggested or provided by GSD. The use and maintenance activities defined in this manual are intended to ensure the safety of the operator and the proper functionality of the system. All instrument surfaces must be dry while operating the system. GSD recommends that all operators be trained in good laboratory practices and observe general laboratory safety guidelines.

2.2. Electrical Safety

The system must be operated using a power source with an operating voltage compatible with the requirements stated on the device label. The CAAS Cube instrument is to be used only with the provided 3-prong grounding type plug to connect the instrument to the main power supply. It is important to ensure the power switch is in the 'Off' position prior to connecting the instrument to the main power supply. The attached computer is to be used only with its supplied power cord.

The use of a multi plug is not allowed and it is recommended that the instrument be run from a dedicated socket or backup power supply. Use only extension cables with a protective conductor and grounded contact. The CAAS Cube uses two fuses, one AC fuse (part number 5015) and one DC fuse (part number 5383). Fuses that are non-functioning must be replaced using fuses which match the values (nominal voltage, nominal current, and type) specified for the instrument. A spare AC fuse is included with the instrument.

If at any time the instrument becomes unsafe to use, immediately switch it off and disconnect it from the main power supply.

2.3. Mechanical Safety

Installation and service of the system must be completed by a trained technician to ensure a minimized exposure of the operator to mechanical risks. Improper use or handling of the system may cause serious damage to the instrument or result in injury to the user. Avoid touching the probe and other moving parts while the system is in operation. Protective covers should not be removed while the instrument is on due to potential contact with moving parts. Openings provided for ventilation are not meant as access points into the system.

If the cover must be opened during operation, verify that the movement of the probe has stopped before reaching inside the instrument. This should be done cautiously and only when absolutely necessary.

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2.4. Biological Safety

Any parts of the system (including any attached computers/keyboards) that have come into contact with samples/test reagents are to be treated as being potentially infectious. Some of the general purpose reagents have the potential to cause irritation of the skin and mucous membranes. It is recommended that the operator use appropriate personal protective equipment (PPE) such as gloves, lab coat, and eye protection while using the system. For devices used in conjunction with the system, it is the responsibility of the user to observe the instructions and warnings provided by the manufacturer for proper use of reagents.

2.5. Safety Labels

The CAAS Cube is labeled with universal general warning labels to identify risks which may be encountered by the operator.

3. System Instrument

The CAAS Cube is a fully automated microtiter plate processor that is able to completely perform sample processing steps, including dilutions, dispenses, incubations, shaking, and wash processes. The CAAS Cube also provides photometric and luminescent measurement and evaluation. The CAAS Cube is controlled by a Windows PC software program (Storm Instrument Manager) that is specifically designed for the system.

Note: Due to the modular nature of the CAAS Cube, some features/components may not be available on all instrument models.

3.1. Instrument Overview

The CAAS Cube is a robotic platform that performs programmed EIA and CLIA tests. It is attached to a computer that enables automated running of assay steps, worklist generation, data management, and data analysis.

The instrument components are as follows:

- 1 Instrument Cover
- 2 Reagent Rack
- 3 Sample Rack
- 4 Microtiter Plate Carrier
- 5 Probe Assembly



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3.2. Instrument Details

It is recommended that the area for use and storage of the CAAS Cube be a space dedicated to the instrument which is able to accommodate the following specifications. For optimum instrument performance, the room temperature should be controlled at temperatures between 20°C and 24°C (68°F to 75.2°F), the relative humidity should be between 20% and 90% (non-condensing), and the environment should be relatively dust-free and free of excessive vibration.

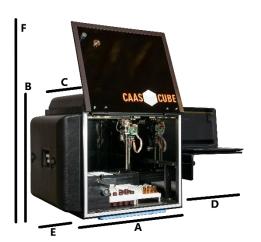
Instrument Power Specifications

Voltage: 100 – 265 V Frequency: 50 – 60 Hz

Power Consumption: 12W without incubator, 120W max

It is recommended that the instrument be operated off of a dedicated power source. Ideally the CAAS Cube should be placed near an outlet and connected to a surge protector or an uninterruptible power supply (UPS).

Instrument Dimensions and Weight



Dimensions:

A/Width of instrument alone: 64.8 cm (25.5 in)
B/Height of instrument alone: 54.6 cm (21.5 in)
C/Depth of instrument alone: 61 cm (24 in)
D/Width of suspended computer: 33 cm (13 in)
E/Width of attached Wash/Waste: 15.3 cm (6 in)

F/Height with door open: 86.4 cm (34 in)

Weight: 50 kg (110 lbs.)

The total bench space recommended to accommodate the CAAS Cube and related equipment is 113 cm (44.5 in.) wide x 86.4 cm (34 in.) high x 61cm (24 in.) deep. The laboratory bench must be sturdy enough to support the full weight of the CAAS Cube as well as additional equipment. Expect the total weight of the CAAS Cube and accessory equipment to be approximately 50 kg (110 lbs.).

3.3. Instrument Components

Note: Certain instrument models may not contain all of these components.

Sample Racks

The sample rack can hold 48 4 mL sample vials. Sample tube positions are numbered beginning in the back left corner of the rack and proceeding left to right across each row, from back to front.

Reagent Rack

The reagent rack contains 24 reagent bottle positions. 6 are for 30 mL bottles, 6 are for 8 mL bottles, 2 are for 4 mL bottles, and 10 are for 15 mL bottles. Adaptors are not needed.

Microtiter Plate Carrier

The microtiter plate carrier contains one reaction microtiter plate position (left plate position) and one pre-dilution plate position (right plate position).

Probe Assembly

The CAAS Cube utilizes a single probe, dual needle system; no disposable tips are used. This system is capable of precise pickups and dispenses for volumes between 1 μ l and 300 μ l. The high-precision micro-syringe aspirates 1 μ l with less than 3% CV across a 96-well plate (as part of 1:100 dilution). Liquid detection is performed via conductivity, with a minimum detection volume of 50 μ l.

Incubator

The incubator heats to a maximum of 45°C.

Reader

The CAAS Cube's on-board reader is an ultra-compact, fully integrated LED spectrophotometer which contains the standard wavelengths of 405, 450, 490, 550 and 630 nm. Custom wavelengths are also available.

Reader Specifications

Photometric range: 0 to 3.0 OD Spectral range: 400 nm to 700 nm Read time: approx. 2min/plate

Precision: 0 to 2.000 OD: +-0.003 OD or CV < 1%, 2.001 OD to 3.000 OD: CV < 1.5%

Resolution: 0.001 OD

Linearity: < 1% 0 to 2.000 OD (typical), < 2% 2.001 OD to 3.000 OD

CAAS Cube instruments equipped with the chemiluminescence option also contain a chemiluminescence reader and can handle both EIA and CLIA assays.

Chemiluminesence Reader Specifications

Detection Type: glow

Spectral Range: 300nm-500nm

Dark Count: 50 counts per second (standard)
Measuring time: 100ms (adjustable 100-1000ms)
Dynamic range: 6 decades (orders of magnitude)

Shaker

The integrated linear shaker features a no-spill design. The CAAS Cube can incubate while the shaker is in motion.

Amplitude: 0.6 mm

Adjustable speed: up to 900 RPMs

Capacity: 2 MTP (1 reaction, 1 predilution)

Voltage: 5 V DC

Computer

The computer is attached to the instrument via a USB connection. The computer also contains Ethernet, RS232, and additional USB ports. Computer specifications are listed below:

Instrument Computer Specifications

The instrument computer (in a single or multiple instrument environment) must meet the following minimum specifications:

Processor: Intel Celeron 1.1 GHz

Memory (RAM): 4 GB

Memory (Hard Disk): 120 GB

Ports: USB 2.0 (RS232, Ethernet ports optional)

Display: DirectX 11 graphics device with WDDM 1.2 driver, 1366x768 resolution

Operating System: Windows 8 (Windows 10 recommended)

.NET Framework: .NET 4.6

Server Computer Specifications

If running in a multiple instrument environment with a separate server computer, the server computer (with the Storm Server and Storm System Configuration Tool) must meet the following <u>minimum</u> specifications, depending on the number of instruments connected to the server:

# of Instruments	Processor	Memory (RAM)	Memory (Hard Disk)	Ports	Display	Operating System	.NET Framework	
1	Intel Celeron 1.1 GHz	4.00 GB	120GB	USB 2.0, Ethernet (RS232 port optional)	USB 2.0, Ethernet (RS232 port optional) graphics (with WDI driver, 130	DirectX 11		
5	Intel i3 2.0 GHz	8.00 GB	240GB			with WDDM 1.2	Win 8 (recommend Win10)	.NET 4.6
10	Intel i5 2.5 GHz	8.00 GB	500GB			optional)	resolution	

Software

The pre-installed Storm System Software runs on the Windows based computer included with the instrument. It provides the ability to create and run Worklists, analyze results from Worklist runs, generate reports of Worklist results, and integrates with any LIS that supports the NCCLS LIS1-A and LIS2-A specifications.

The Storm System Software is highly configurable and includes support for audible alerts for various events that occur during the use of the instrument. Computer speakers should be enabled at all times and additional speakers are recommended.

The Storm System Software is described in detail in the following sections of this manual.

4. System Software

The pre-installed Storm Software Suite runs on a Windows based. It provides the ability to create and run Worklists, analyze results from Worklist runs, generate reports of Worklist run results, and integrates with any LIS that supports the NCCLS LIS1-A and LIS2-A specifications.

The Storm Software Suite is highly configurable and includes support for audible alerts for various events that occur during the use of the instrument. Computer speakers should be enabled at all times and additional speakers are recommended.

The Storm Software Suite is required in order to operate the instrument and is comprised of three components: the Storm Server, the Storm System Configuration Tool, and the Storm Instrument Manager.

The Storm Server is a process that responds to requests from one or more Storm Instrument Manager instances to provide management of data generated from Worklist runs. The Storm Server also stores system configuration information shared by all Storm Instrument Manager instances connected to the server.

The Storm System Configuration Tool is used to configure settings for the system; the Storm System Configuration Tool is used to configure settings that are common to all Storm Instrument Manager instances connected to the Storm Server. The Storm System Configuration Tool must always be installed on the same computer on which the Storm Server is running.

The Storm Instrument Manager allows the user to select, configure, and run ELISA and CLIA assays for a given set of Samples on the instrument. These configurations are saved and run as Worklists. The Storm Instrument Manager also allows the user to evaluate the results of Worklist runs, as well as perform instrument maintenance.

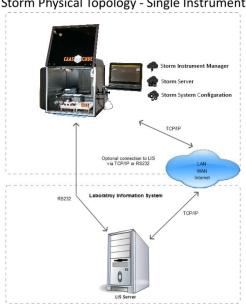
All software components are pre-installed on the computer included with the instrument. Note: Gold Standard Diagnostics periodically provides software updates to distributors and customers. This manual describes the most recently released version of software. Contact the local instrument distributor with any further questions about software versions or software update instructions; be sure to use the manual appropriate to the software version in use.

4.1. System Configuration Options

There are two ways in which the system can be configured:

1. Single Instrument Configuration (default):

For labs with a single instrument, or a small number of instruments which will not be run together as a system, the Single Instrument Configuration can be used. In this configuration, all three components of the Storm Software Suite are installed and run on a single instrument computer, as shown in the following diagram:



Storm Physical Topology - Single Instrument

The system is configured in this way by default at the time of purchase and no additional software installation or configuration is necessary to run in this format.

Note: This configuration is limited by the amount of computing power and storage space on the instrument computer.

2. Multiple Instrument/Central Server Configuration:

For labs with multiple instruments, it is recommended that the Storm Server be installed and run on a central computer that is connected via a TCP/IP network to each instrument computer running the

CAASCB-0006.A 05/14/2021 Page 9 of 48 Storm System Physical Topology

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Storm Instrument Manager. This configuration is shown in the following diagram:

The central, shared Storm Server allows for a common configuration of all Storm Instrument Managers and a single connection to the LIS.

If using the Central Server Configuration, contact the local instrument distributor for additional instructions regarding software installation on the central server computer and proper configuration of all software components.

4.2. Storm Server and Storm System Configuration Tool Components

The Storm Server is a Windows Service that runs in the background of the computer on which it is installed. The Storm Server service stores configuration data for the Storm System and processes requests from Storm Instrument Manager instance(s) to store and retrieve data generated from Worklist runs performed on the associated instrument(s).

The Storm System Configuration Tool is used to specify configuration settings for the system. These settings are stored by the Storm Server and used by all Storm Instrument Manager instances connected to the server. The Storm System Configuration Tool must be installed on the same computer on which the Storm Server service is running. The Storm System Configuration Tool can be utilized as follows:

Storm System Configuration Tool Access

To launch the Storm System Configuration Tool, double click/tap the associated icon on the desktop. Note: All connected Instrument Manager instances must be closed (as prompted) before opening the Storm System Configuration Tool.

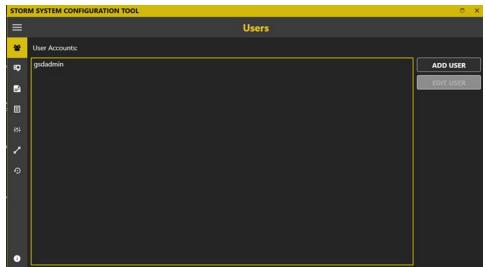
Choose 'Yes' if asked to allow the program to make changes to the computer. The Storm System Configuration Tool will prompt the user to choose a Storm System User Account to log in to the Storm System. Only users with Administrator or Tech Service accounts are allowed to configure the Storm

System. Select desired user account (only users with Administrator or Tech Service accounts appear in list), enter the password on the login screen as prompted, and click/tap OK:



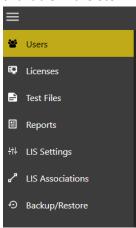
Note: If an Administrator user forgets his/her password, a new password may be set using the Forgot Password button and following the subsequent instructions which appear on the screen.

The Storm System Configuration Tool will then open:



Storm System Configuration Tool Settings

The settings selected in the Storm Configuration Tool, as described below, apply to all Storm Instrument Manager instances that are connected to the Storm Server in which these settings are stored. The following screens (accessible via the icons on the left of the screen or the menual) are available in the Storm Configuration Tool software:



- 1. **Users**: Use this screen to add and edit Storm System user accounts. These user accounts are used to log in to the Storm System Configuration Tool and to the Storm Instrument Manager instance(s) connected to the corresponding Storm Server in which these settings are stored.
 - a. <u>To add a user</u>: Click/tap 'Add User'. Enter User Name and Password, Email Address (optional for run notifications), cell phone number (optional for run notifications) as indicated. Activate the user by selecting the Active User option. Select Basic User, Super User, or Administrator rights for the user using the drop-down. Click/tap 'OK' to save changes.
 - b. <u>To edit a user</u>: Select desired user from the list and click/tap 'Edit User'. Edit user information and settings as desired, then click/tap 'OK'.
 - User accounts cannot be deleted, but can be deactivated by deselecting the Active User option in the Edit User window. Deactivated users will not be listed on login screens for the Storm software applications.
 - c. <u>User Account Types</u>: There are several types of user accounts:
 - Basic User accounts are intended for the normal users of the Storm Instrument
 Manager and its associated instrument. This type of user can perform
 instrument maintenance and create Worklists and run them on the instrument.
 - ii. **Super User** accounts are intended for users who will review worklists and send results to the LIS. This type of user can perform all tasks of Basic Users, and can also review worklist reports and send results to the LIS.
 - iii. Administrator accounts are intended for users with extra privileges. Users with Administrator accounts can perform all tasks of Basic and Super user accounts, as well as other tasks: Only Administrator users can log in to and change settings in the Storm System Configuration Tool. Also, only Administrator users can access the Settings screen in the Storm Instrument Manager. Certain tools (ie: Wash Pump Calibration) are also reserved for Administrator users. At least one Administrator account must always be active.
 - iv. **GSD Tech Service** is an account only for use by GSD personnel.
- 2. **Licenses**: Use this screen to add, remove, or renew licenses (if applicable).

Note: Licenses are only required by certain customers. Contact GSD or local instrument distributor for additional information if a license is required. If no license is required, no action is needed on this screen.

- 3. **Test Files**: The selected test files will be available to run in Worklists by the Storm Instrument Manager instance(s) connected to the Storm Server in which these settings are stored. Test files define all of the reagents, layout, action steps, and calculations for a given assay kit. Test files can be added to and removed from the Storm System, and organized into folders (nodes).
 - a. <u>To add/rename Nodes:</u> To add a grouping or node of tests, click/tap the 'Add Node' button. Enter the desired node name as prompted and click/tap 'OK'. Multiple nodes can be added to organize/group tests. Rename a node by selecting and click/tapping the 'Rename Node' button.
 - b. <u>To add Tests:</u> To add test(s) to the Storm system, first, copy/paste any test files which will be added into a folder that is accessible by the computer running the Storm Server

and Storm Configuration Tool. The suggested/default file location is C:\Users\Public\Documents\Storm\Tests.

To add tests to the main Root folder or to a previously defined node, select the desired location, and click/tap the Add Tests button. Select test file type:



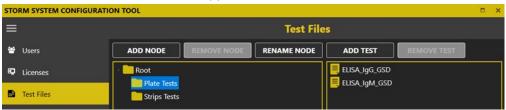
Then select desired test file(s) using the navigation panel on the left and highlighting the files on the right. Multiple files can be selected using the CTRL or SHIFT keys:



After selecting desired file(s), click/tap the 'Open' button.

The 'Refresh' button can be used to refresh the selected file location and the 'Cancel' button can be used to cancel test addition.

Once added, nodes and tests will appear on the Tests screen:



c. <u>To Remove/Reorganize Nodes/Tests:</u> To remove nodes or tests, highlight the test(s) or node to be removed and click/tap the 'Remove Test' or 'Remove Node' button, as appropriate.

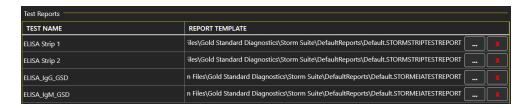
Note: All tests within a node must be removed before that node can be removed. To move a node or test(s), simply drag and drop to the desired location within the node or test window shown above.

- 4. **Reports**: Customize worklist report and test report information on this screen, as desired. First, copy/paste any custom templates/logos into a folder that is accessible by the computer running the Server and Configuration Tool. Use the '...' buttons to select custom template(s)/logo and use the red 'X' buttons to restore default settings. Default report templates and GSD logo will be used on worklist reports if no changes are made.
 - a. <u>To Customize Worklist Report:</u> Select a custom report template, if required (most users use default template). Select to order strips test reports by test, if desired (strips test reports will be ordered by Sample ID by default).
 - Enter the name and address of the lab as it will appear on worklist and search reports generated by the connected Storm Instrument Manager(s). Upload a logo if desired:



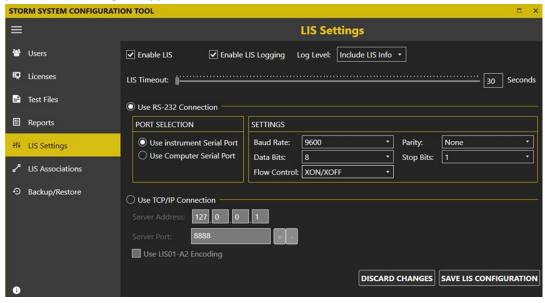
Laboratory name, address, and logo can be exported to an .xml file and later imported, if the same information should be used in multiple instrument systems, using the Import and Export buttons.

b. <u>To Customize Test Reports:</u> Select different custom report templates for each test, if required. Default EIA and STRIPS report templates remain selected by most users:



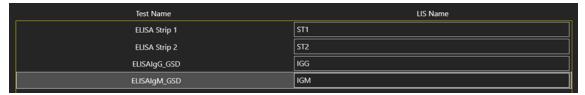
Contact the local instrument distributor if additional information about custom report options is required.

5. LIS Settings: Check to enable Laboratory Information System (LIS) communication, if system is connected to an LIS. Check to enable LIS logging, if desired, and select desired log level. Select LIS Timeout. Select which LIS connection type will be used (RS-232 or TCP/IP) and set port/server settings as applicable:



Be sure that all settings match those of the LIS system being connected. Click/tap 'Save LIS Configuration' to save changes or 'Discard Changes' to remove changes. This screen must be completed before LIS communication can be attempted from within the Storm Instrument Manager.

6. **LIS Associations**: Associate each test name to the LIS test name and click/tap 'Save LIS Associations to save changes or 'Discard Changes' to remove changes.



An LIS name is seldom the real test name, but often a shorter one. It could also be a number or code, depending on the laboratory policy. Be sure to enter LIS test names (often referred to as test codes) exactly according to the laboratory's LIS configuration.

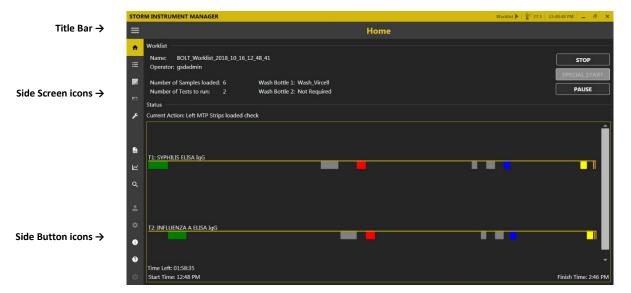
- 7. **Backup/Restore**: Use this screen to select the backup and/or restore settings of the server database as desired or as required by the laboratory.
 - Backup can be used to perform a backup of the data saved in the data base from the selected date. Only the data from the data range selected will be saved.
 - Restore is used to bring back a server database from a previous backup into the software. Scheduled backups (with all worklist report information/results) can be automatically performed at pre-selected times/intervals to a pre-selected location on this screen. Backups can also be
 - Purge the database of all images from between the date ranges, only used for the Hailstorm instrument.

Close the Configuration window using the X in the top right corner. If necessary, the Storm Server will automatically be restarted to apply the changes specified in the Storm Configuration Tool settings.

4.3. Storm Instrument Manager

made of all data or data from selected dates manually.

The Storm Instrument Manager enables the running of Worklists which contain one or more Tests defined by the Test Files that are installed on the Storm system. The instrument must be attached to a computer on which the Storm Instrument Manager is installed in order to be operational. The interface for the Storm Instrument Manager is designed with a title bar, side screen icons, and side buttons icons(click/tap the icon to view/collapse the side screen/button names), as shown:



Storm Instrument Manager

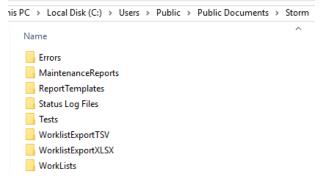
The Storm Instrument Manager can be run in two modes:

- 1. **Full Functionality Mode**: This mode enables the running of Worklists and evaluation of test results. In this mode, the instrument is powered on when the software is started (all screens/buttons shown above are available).
- 2. **Evaluation Only Mode**: This mode allows for data evaluation without Worklist running functionality. The instrument is not powered on when the software is run in this mode (Only Evaluation, Analysis and Search screens are available in this mode; some items are excluded from title bar and side buttons in this mode as well).

Note: If using the Multiple Instrument/Central Server Configuration, contact the instrument distributor for additional instructions for installation of the Storm Instrument Manager on the central server computer to be used in Evaluation Only mode.

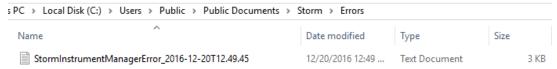
Storm Document Folder

All relevant data related to the Storm Instrument Manager is located in the Storm documents folder: C:\Users\Public\Documents\Storm



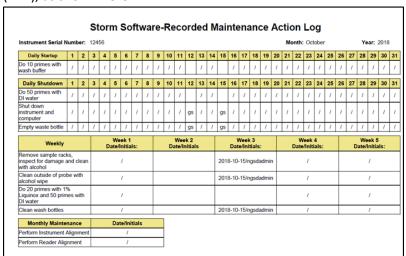
These folders and files can be accessed at any time, including when software applications are in use.

- 1. **Database Backups:** This is the recommended/default location for any database backups created via the Storm System Configuration Tool.
- 2. **Errors**: Errors that are encountered during use of the instrument are named by the date and time at which they occur and stored in the Errors subfolder as text files:

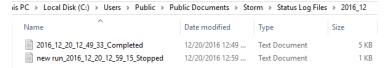


- 3. **LISLogging**: If LIS logging is enabled, LIS log files will be stored in this folder.
- 4. **Maintenance Reports**: Records of users' performance of all prompted maintenance actions are stored (one file per month) in the Maintenance Reports subfolder in portable document format

(PDF), as shown here:



- 5. **Message Log Files**: When an error or warning message or software prompt appears to the user during their use of the system, the prompt and the user response are recorded in this folder (one log file for each day).
- 6. **Report Templates**: Any custom worklist or test report templates (if applicable) should be stored in the Report Templates subfolder.
- 7. **Status Log Files:** The status (worklist action) logs from each worklist are automatically saved as text files, named with the worklist name and status (completed, stopped, etc.), and organized into folders for each month, in the Status Log Files subfolder:



These logs include all of the actions of the instrument for each worklist run, including any anomalies encountered (such as bubble retries).

8. **Tests**: Test files should be stored in the Tests subfolder.

Note: Test files must be added to the Storm system using the Tests screen in the Storm System Configuration Tool before they will be available in the Storm Instrument Manager, even if they are stored in the Tests subfolder. When a test file is added to the Storm Server using the Storm System Configuration Tool, a copy of the test file is stored in the Storm Server Database. Changes to the original test file saved in the Tests subfolder will not be recognized by the Storm System until the test file is re-added to the Storm System using the Storm System Configuration Tool.

- 9. **Worklist Export TSV/XLSX:** Worklist reports exported from the Evaluation screen of the Storm Instrument Manager as screen separated value (.tsv) files and excel (.xlsx) files are stored by default in the Worklist Export TSV and Worklist Export XLSX subfolders, respectively.
- 10. **Worklists**: Worklists are automatically saved, named with the worklist name, and organized into folders for each month, in the Worklists subfolder. These can be opened from within the Storm Instrument Manager using the Load button on the Worklist screen.

Storm Instrument Manager Initialization

1. Verify that computer with installed Storm Instrument Manager is attached to the instrument, system is connected to a computer with Storm Server and Storm Configuration Tool, power is connected to instrument and to computer(s), and instrument power button is in the on position. Turn on attached computer and double click/tap the Storm Instrument Manager (Full Functionality Mode) icon (if Storm Instrument Manager does not initialize automatically at computer startup) to initialize the system. Login screen will appear:



2. Select a user (only active users are displayed for selection), click/tap Log On, enter password, and click/tap 'OK'.

Note: If a basic or super user forgets his/her password, a user with an Administrator account can reset the password using the Storm System Configuration Tool. If an Administrator user forgets his/her password, a new password may be set using the Forgot Password button and following the subsequent instructions.

3. After login is complete, the instrument requires approximately 30 seconds to automatically move to its starting, or "home" position. The instrument must always be allowed to complete this "homing" uninterrupted before being used:



After homing, the Storm Instrument Manager opens.

Note: Whenever the Storm Instrument Manager opens, the user is prompted to perform daily startup maintenance (as well as weekly maintenance, if due and set to be prompted at System Startup). The user must address each maintenance prompt before continuing.

Storm Instrument Manager Title Bar

The following are displayed/accessible in the Storm Instrument Manager Title Bar:

1. **Worklist State Icon**: Indicates if a worklist is being created (open circle), running (arrow), paused (double lines), stopped (solid square), or completed (checkmark).

Note: Exterior status indicator light also shows system status.

Blue: Instrument is idle; ready to load and run worklist

Green: Instrument is running a worklist

- Temperature Displays: The thermometer icon displays the internal temperature of the instrument. If/when the incubator is turned on during the running of a worklist, temperature of the MTP position is also displayed.
- 3. **Current Computer Time**: Displays the current time as set by the attached computer.
- 4. **Minimize/Maximize/Restore Down**: Used to minimize/maximize/restore down the Storm Instrument Manager main window.
- 5. **Close(X icon)**: Used to close the software without shutting down the instrument/computer. (Daily shutdown maintenance will be prompted).

Storm Instrument Manager Side Buttons

- 1. **Current User:** Displays the user ID of the logged in user. Logged in user can be changed by selecting this icon and selecting Switch User. Password of the current user can also be changed by selecting the Change Password option here and entering old and new passwords as indicated.
- 2. **Settings**: Used to select various software options, described in detail below.
- 3. **About**: Displays the version of the software/license information.
- 4. **Help**: Displays a PDF of the system user's manual.
- 5. **Power**: Used to close the software and shut down the instrument/computer. (Daily shutdown maintenance will be prompted).

Storm Instrument Manager Settings

Clicking/tapping the Settings button brings up the Settings window, which is used to adjust various settings for running the Storm Instrument Manager (these settings can only be adjusted by users with Administrator or GSD Tech Service accounts):

- 1. Instrument: Displays instrument and reader details, including serial number and runtime.
- 2. **Samples**: Aspiration Failure options allow user to decide what actions will be taken by the instrument when insufficient reagent or sample volume is detected. User can choose to automatically continue worklist (and skip all samples that use the low-volume reagent/skip the low volume sample) or ask the operator for every low-volume reagent/sample.

Example: If "Ask the Operator" is selected for insufficient sample volume and a low volume sample is encountered during a Worklist run, an alarm window will appear to allow the operator to decide on a case by case basis what to do when insufficient sample volume is detected during sample pickup. The window will indicate which sample tube requires attention.

The number of retries when a bubble is destroyed is als selected on the Samples screen of the Settings dialog. (If probe encounters a bubble in a reagent bottle or sample/control tube, it will wash the probe needles and then retry the liquid pickup as indicated per the number of retries selected here.) Incubation setting allows implementation of an optional warning if the incubator is out of range of the programmed temperature during a Worklist run (if incubator is used in the Worklist).

- 3. Worklist: Worklist Startup options allow the user to enable/disable the Reagent Loading Wizard (a window which prompts the user to check the volume of each reagent before starting a Worklist run it is recommended to always enable this wizard) and bottle volume check at the start of a Worklist run. Optimization Options allow user to select whether or not tests with different timing schemes should be allowed to run together. If tests with different timing schemes are allowed, the user must select whether the shortest or longest tests are preferred to be run first during the Worklist run.
- 4. **Strips:** For monotest/strips assays, the user can select the number of foil puncture retries, as well as whether or not to auto-skip strips after timeout/set number of seconds for timeout.
- 5. **Racks**: Allows the user to set reagent rack's and sample rack's size/definition. Use the red 'x' to set default settings, or the '...' to select a different rack definition (if applicable).

Note: User will be prompted to realign the instrument probe if a new rack definition is selected.

- 6. **Server**: Allows the user to set the server location as the local computer or a remote computer and set IP Address. The user also selects the maximum number Worklists to include in the Worklist history display on the Evaluation screen (this does not delete Worklists from the database).
- 7. **Colors**: The user can select desired color theme and accent color for the user interface.
- 8. **Sounds**: Allows the user to decide which alarms/sounds are enabled and to select which sounds are used. Additional custom alarm sounds (as .WAV files) may be added to the computer for selection here. Use the red 'x' to set default settings, or the "..." to select different sounds.
- 9. **Languages**: The user can select the display language for the Storm Instrument Manager here. A language pack (provided separately from the software) is needed in order to select languages other than English.
- 10. **Touch Screen**: Allows the user to turn on/off the on screen keyboard for use with touch screens.
- 11. **Plugins:** Auto Export Plugins for specific instrument users/distributors are available for selection here. Output path can also be selected. These are only applicable for specific applications.

12. Notifications:

User can decide if they receive SMS (text messages) or Email notification when alarms or events occur during a run while their operator profile is loaded.

- Additional user notification can select more users be notified when specific events occur when *anyone* is running a worklist.
- 13. **Maintenance:** Allows the user to decide which day and time weekly maintenance will be prompted by the software, as well as whether weekly maintenance should be prompted/performed at system startup or system shutdown.

Click/tap 'OK' to save Settings changes or 'Cancel' to discard.

Note: The Storm Instrument Manager must be restarted before some Settings selection changes are applied. The Storm Instrument Manager indicates when an applicable setting is changed that requires a software restart before taking effect.

4.4. Other Software Applications

Other related software applications are available from Gold Standard Diagnostics for protocol design and service purposes. These are provided to and can only be used by trained service technicians.

5. Running a Worklist

To run a Worklist on the instrument, initialize the Storm Instrument Manager in Full Functionality Mode as described above and follow the steps below.

5.1. Worklist Preparation

Standard Worklist Preparation:

1. **Perform Maintenance:** Perform all Daily and Weekly Maintenance tasks as prompted by the Storm Instrument Manager each time instrument is turned on/software is opened. Prior to the first use of the instrument during a shift/day, verify that the maintenance tasks are up to date by checking the Maintenance Log.

Note: Always be sure to perform instrument alignment after any of the following: the instrument has been moved, probe-related maintenance has been performed, or if different-sized racks have been placed on the instrument since the previous alignment.

- 2. **Check Settings:** Be sure to adjust/view the Storm Instrument Manager Settings (described in previous section) as necessary prior to running a Worklist (Administrator privileges required).
- 3. Prepare Materials: It is essential that all package insert instructions for reagent handling and storage are carefully followed for all assay kits run on the instrument. Reagent and sample preparation must be performed according to instructions from technical service, specific to each kit. Prior to the use of reagents, calibrators, controls, or samples, also visually verify that there are no bubbles in the bottles or vials. Air bubbles must be removed (a clean transfer pipette or toothpick can be used) before placing vials on the instrument.

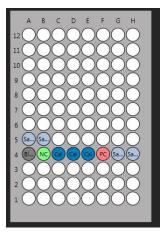
Additional Preparation Selections (Optional):

1. **Exclude Strips:** If test(s) to run should start from a position other than the default A1 on the MTP reaction or predilution plate, navigate to the Microtiter Plates screen and click/tap the 'Exclude Strips' button below the desired plate(s). Use the + and – buttons to select the number of strips that should be skipped:



For example, if the first 3 columns of the plate should not be used, 3 strips should be excluded: reaction wells will be placed beginning in column 4 (after completing the necessary steps to run a Worklist on the other screens as described in the following sections):

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- **2. Preload Sample Racks:** Prior to or during a worklist run, the user can preload racks with sample tubes (outside the instrument) to be used in future worklists. To preload racks:
 - a. On the Worklist screen, click 'Add Samples' and select 'Preload Sample Rack'.
 - b. In the Add Samples window that appears, specify the Sample Rack ID, Rack Description, and Tubes per Sample, then click/tap 'Add'.

Note: Rack ID must be in the format X-XXXX. The first digit is the rack type (1 for a 12mm rack, 2 for a 16mm rack, or 4 for a 13mm rack). The 4 digits after the dash are used to differentiate the racks (the unique number can range from 0000 to 9999).

- c. Add samples to the rack using one or more of the Sample Entry Methods described in the following section. Click/tap 'Done' after each sample entry method is complete, and then 'Close' when sample addition to the preloaded rack is complete.
- d. Repeat these steps for each preloaded rack. Racks are stored until removed.
- e. To remove a rack from the stored list: Click/tap 'Add' Samples, select 'Preload Sample Rack'. Click/tap the 'Remove Preloaded Racks' button. Select the rack(s) to remove from the list (selection is highlighted) and click/tap 'Remove'.

5.2. Worklist Screen

The Worklist screen is used to select samples and tests for the Worklist. The following steps are taken to complete this screen:

- 1. **Name:** Enter the name of the Worklist in this field. If no name is entered, Worklist will be automatically named with a date and time stamp.
- Add tests: Select the desired test(s) from the 'Add Test' drop-down list. Test names will appear
 listed from left to right on the screen as they are added to the Worklist, and can be re-ordered
 by dragging and dropping.
 - a. **Test Properties**: Click/tap on each test name (once test is added) to open the Test Properties window. Enter the lot number, expiration date, and appropriate runtime variables (including calibrator values and control ranges) as obtained from the assay kit (box labels, insert, and vials), as appropriate. Click/tap 'OK' to save changes.

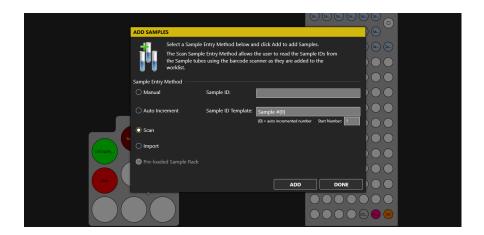
Note: Test properties may also be added via barcode scanning using the 'Scan Barcode' option in the Test Properties window (if test is configured for barcode scanning of test

properties).

b. **Multiple Tests:** Multiple tests can be added if settings are compatible; only compatible tests will be available in the Add Tests drop-down menu once the first test file has been chosen. Compatibility is based on various factors, including incubation temperature, timing scheme, wash bottle usage, number of reagents, and plate frame type.

Note: Tests with different timing schemes can be run together if user has enabled that option in the Storm Instrument Manager Settings.

- c. **Test Files:** New test files can be added to the Add Test drop-down menu by selecting the test files from the Tests screen of the Storm System Configuration Tool.
- d. **Remove Test:** Any added test can be removed from the Worklist by selecting it in the Remove Test drop-down list.
- 3. Add samples: Click/tap the 'Add Samples' drop-down button, and select 'Add Samples to Worklist' item. The Add Samples window will appear in the foreground, and the Racks view will appear in the background to allow for monitoring of sample placement as samples are loaded:



Sample Entry Methods

Use the radio buttons to select the Sample Entry Method. Follow the detailed on-screen instructions for placement of samples using each method.

- a. **Manual:** Use for non-barcoded samples with custom IDs. Type the sample ID into designated field and click/tap 'Add' (or press Enter on the netbook keyboard). Place the sample in the rack as prompted and repeat for all manually-labeled samples.
- b. **Auto Increment:** Use for Auto-numbered samples. Change the Sample ID Template and Start Number if desired and click/tap 'Add'. Place samples in the sample rack, one by one as prompted. Samples will automatically be numbered consecutively, beginning with Sample #1 and continuing with Sample #2, #3, #4 etc. (according to ID Template and Start Number).
- c. **Scan:** Use for barcoded samples. Click/tap 'Add'. Scan the barcoded sample tube using an attached handheld scanner. Place the sample in the rack as prompted and repeat for all barcoded samples.

d. **Import:** Use to import sample lists from an Excel spreadsheet. Select the desired XLS or XLSX file as prompted.

Note: This option requires the user to fill in an Excel document template (Inquire with local distributor for guidelines of proper template format) with all sample IDs and rack positions locations prior to adding samples to the Worklist.

e. **Preloaded Sample Rack:** Use to add preloaded racks (prepared as described in Worklist Preparation). Click/tap 'Add'. Select the desired rack from the Preloaded Sample Racks list and click/tap 'Add'. Scan the rack as prompted (using an attached handheld scanner and place it inside the instrument (Scanned barcode must match the selected rack in order to add the rack to the Worklist).

When all samples have been added, click/tap 'Done' to exit the Add Samples window. Display will return to the Worklist screen, where all added samples are listed.

Important Notes

Vial Placement: Samples must be placed in the designated blinking positions in the sample rack. While placing samples, verify that samples are recognized by the software (spaces with loaded samples display yellow or blue; unoccupied spaces will remain white or grey). Samples are placed beginning in the back left corner of the rack, and moving from left to right across each row, filling the rack from back to front.

Sample IDs: Sample IDs cannot be edited after placement. To edit a sample ID, remove the sample from the Worklist and add it again with a new ID. Duplicate sample IDs are not permitted; user will be prompted to change the sample ID during sample addition if a sample with a duplicate ID is added.

- 4. **Complete Additional Sample Screen Options (optional):** Click/tap the sample ID to select sample(s) (selection is highlighted). Use the CTRL and SHIFT keys to highlight multiple samples.
 - a. **Remove Samples:** Click/tap this button to remove highlighted sample(s).
 - Multiply Samples: Use this drop-down to change the replicate of highlighted sample(s).
 Use the preset multiplication factors or enter a custom multiplication factor (use the + and buttons in the Multiply Samples window) to adjust the indicated sample multiplication (Sample will be pipetted multiple times from the same sample tube.)
 - c. Drag and Drop: Samples will be pipetted in the order listed on the Worklist screen. Drag and drop samples to adjust processing order as desired. (If using a touchscreen, touch and hold the Sample ID, then tap the Move button which appears and specify new sample position in the Move Sample window.) Multiple samples may be selected and moved as a group, if desired.
- 5. **Query LIS (optional):** If LIS-prompted sample selection is desired and LIS connectivity has been correctly configured, click/tap the 'Query LIS' button at this time. LIS will select appropriate samples for the chosen test(s) in the Worklist.
- 6. **Select Samples**: If LIS-prompted sample selection is not used, click/tap on the box(es) next to the samples to select them for test(s). Check marks appear to indicate selection.

- a. Multiple samples can be selected for a test simultaneously by highlighting multiple samples, then clicking/tapping a box next to a sample to select all highlighted samples for a test.
- b. To select all samples for a test, right click/tap on the desired test name at the top of the column. All samples in the test column will be selected.
- c. If the same test file is run twice in the same Worklist, Use the Smart Fill Tests button to fill all available sample positions on the first test file and select remaining samples to run in the second test file automatically.

Following is an example of a Samples screen that has been properly prepared for a Worklist run:



Note: Rack Position is indicated for each sample (rack#1: tube position #).

7. Perform Additional Worklist Screen Actions (as needed):

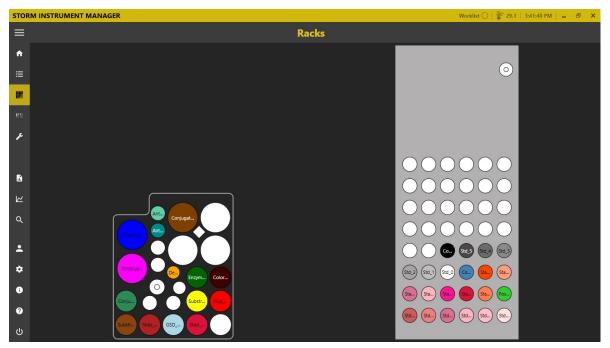
- a. Use the New button to discard all current worklist information (name, added tests and samples, sample selection) and begin entering information for a new worklist. This button should always be used between runs (when instrument remains on after the first run of the day and user desires to run additional worklist(s)).
- b. Use the Load button to open and run/rerun a previously saved Worklist. All tests, information, and samples are loaded when a previously run/saved Worklist file is loaded; it is the user's responsibility to ensure that all items are properly placed inside the instrument when running a loaded Worklist.

Note: Samples may be deselected or removed from a loaded worklist, if desired.

c. Use the Save button to save the current Worklist with a new file name or to overwrite a previously saved Worklist file.

5.3. Racks Screen

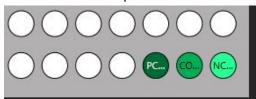
The Racks screen displays the reagent rack and sample rack and is used to load reagents, calibrators, and controls, and to verify sample placement. Additional information about each position can be seen by hovering over the desired location. The following steps are taken to complete this screen:



- 1. **Load Reagents**: Load reagents into the instrument reagent rack using appropriately sized reagent adapters and following the colors/descriptions indicated on the screen:
 - a. If desired, right click/tap on any reagent bottle to set a custom dead volume for that bottle or to split the bottle into two positions.

Note: Depending on the test file and the number of samples being run, bottle may be split automatically. In this case, two identical reagent positions will be indicated on the Racks screen.

- b. Reagent locations are automatically assigned, starting in the back of the reagent rack and proceeding to the front.
- 2. **Load Calibrators and Controls**: Place prepared calibrator and/or control vials into the indicated locations in the sample rack:



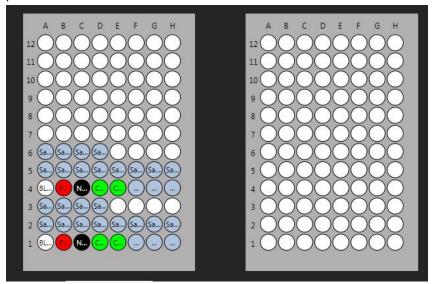
a. Calibrator and control locations are automatically assigned to the first available rack position, beginning with the front right corner and proceeding to the left, then continuing front to back across the rack in rows (filling rows from right to left).

Note: When a Worklist is started, the Reagent Loading Wizard will also guide the user through the process of adding reagents and calibrators/controls (if the Reagent Loading Wizard is enabled in the Worklist section of the Storm Instrument Manager Settings).

- 3. **Samples**: Verify the placement of all loaded samples.
- 4. **Check:** Check for/remove any bubbles from reagent/calibrator/control/sample bottles/tubes.

5.4. Microtiter Plates Screen

The Microtiter Plates screen is used to determine the number of wells/strips/plates required for the run by displaying all well locations on the microtiter plate (MTP) position and the predilution plate position:



Additional information about each well is displayed on the screen when hovering over the well. The following steps are taken to complete this screen:

1. **Verify**: Visually confirm that all desired test wells and samples appear on the MTP layout in the correct plate locations.

Note: Control wells may be positioned before and/or following sample wells, depending on the test file being run.

- 2. **Obtain Wells**: Obtain the required number of wells for the test(s) as indicated by the MTP image and secure them into appropriate plate frame(s).
- 3. **Place Frames**: Place the plate frame(s) with the appropriate wells onto the MTP carrier.
- 4. Additional Microtiter Plates Screen Options (optional):
 - a. **Exclude Strips:** This option, which allows tests to start in plate positions other than the default A1 position, can be set during Worklist preparation (as described in previous section) or at this point, after tests and samples have been added to the worklist.
 - b. **Predilution Plate Import/Export**: These options, which allow predilution plates to be shared between tests, can only be used in combination with predilution sharing test files. Contact the local distributor for additional information, if needed.
 - i. After using a Worklist to create a predilution plate, click/tap the 'Export' button to save the predilution plate for later use.
 - ii. To use a previously created and exported predilution plate, click/tap the 'Import' button and select the desired plate.

Note: If importing a predilution plate, all samples will be removed from the sample list and replaced by the samples present in the imported plate.

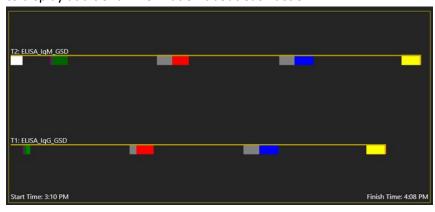
5.5. Home Screen

The Home screen displays the system status including details about the currently loaded Worklist, and a timing diagram of the Worklist run. This screen is used to start, load, save, monitor, pause, and/or stop a Worklist. The following steps should be performed on this screen before starting a Worklist run:

- 1. **Verify:** Verify that the Worklist name, the operator, the number of samples loaded, and number of tests to run is correct.
- 2. Wash Bottles: Place appropriate wash bottles in the indicated locations.

Note: Wash Bottle 1 is located in first wash position (closest to the front of the instrument); Wash Bottle 2 is located in the second wash position (behind Wash Bottle 1).

3. **Timing**: View the anticipated worklist timing in the Status section. Hover over each colored bar to display additional information about each action:



Start a Worklist Run

To start a Worklist run, the user clicks/taps the 'Start' button.

Note: the 'Special Start' button can be used to start the Worklist run from a stopped/aborted position (if a Worklist run was previously stopped/aborted), from a specific step of the selected test(s), or to reread the plate(s) (plates can only be reread if Worklist has already been run).

At the beginning of a Worklist run the Storm system will prompt the user as follows:

- 1. **MTP Check**: The Storm system will prompt the user to check that the MTP(s) is/are loaded properly. The user should check that the required MTP(s) is/are placed in the MTP carrier and seated correctly.
- 2. **Reagent Loading Wizard (optional)**: If the user has enabled the Reagent Loading Wizard, the Storm system will prompt the user to check that the required reagents are loaded and that the wash/reagent and calibrator/control volumes are correct. If multiple bottles of a single reagent are required to accommodate the indicated reagent volume, use the 'Split Bottle' option within the wizard window to load additional bottle(s), if not prompted automatically. A split bottle can also be removed, if desired, using the 'Remove Split Bottle' button.
- 3. **Strips Loading Wizard (optional)**: If the Worklist contains Strips Tests (mono-test format assays), the Storm System will prompt the user to scan and load the stips into the MTP Carrier.

Note: The Strip Loading Wizard may be skipped using the Skip Wizard button.

4. **Cover Check**: If the cover to the instrument is open, the Storm system will prompt the user to close the cover in order to begin the Worklist run.

Worklist actions can be monitored throughout the run in the 'Status' section of the Home screen. The Status section provides a text description of the current Worklist action, a timing diagram to visually indicate the progress of the run, and a live camera feed showing the instrument in action.

Note: It is important to keep the cover closed for the entire duration of the Worklist run, especially when running Workists which include Chemiluminesence tests. The luminescence reader is very sensitive to stray light.

Note: If necessary, use the 'Pause' button to temporarily pause a Worklist run, or the 'Stop' button to completely abort a Worklist run (instrument movement will stop and door will unlock).

Worklist Run Completion

At the completion of a Worklist run the Storm Instrument Manager will notify the user with a prompt that the run has completed. The user can click/tap 'OK' to dismiss the prompt and stop the audio alarm (if end of run sound is enabled). The user should perform the following tasks after a Worklist run.

- Remove Kit Components/Samples: Remove microtiter plate(s), reagents, controls, and samples
 from inside the instrument. Ensure that all instrument surfaces are clean and dry, and close the
 cover.
- 2. **Evaluate Results**: The lab technician, or other designated laboratory employee, can review/display/export/send Worklist and/or sample results on the Evaluation screen as described in a following section of this manual.

Note: If multiple tests are included in the Worklist, results for each test will become available for viewing on the Evaluation screen as each test finishes (even if remaining test(s) in the Worklist is/are not yet completed). The user can view results for completed test(s) while Worklist is still in progress.

Note: Sufficient user rights are required to review worklists and/or send results to the LIS.

Perform Maintenance: If the completed Worklist run is the last of the day/shift, click/tap the 'Power' icon and perform daily shutdown maintenance as prompted (described in the Maintenance section of this manual).

6. Evaluation, Analysis and Search Screens

After a Worklist is completed, various options are available for evaluation and review of results in the Storm Instrument Manager Evaluation, Analysis, and Search screens. These screens can be accessed at any time from within the Storm Instrument Manager in both the Full Functionality Mode (instrument computer) as well as in the Evaluation Only mode (on instrument computer or another/server computer).

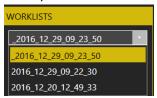
If desired, the person reviewing all Worklist results can be different from the person operating the instrument(s) and results from all instruments connected to the same Storm Server can be reviewed on one central computer.

6.1. Evaluation Screen

This screen is used to review Worklist run results. Users can view, export, and print Worklist reports, mark a Worklist as reviewed, review Worklist run errors, change test properties and drop replicas, and send results to the LIS on this screen.

Worklist Review:

1. **Select a Worklist:** Select a Worklist to view (by Worklist name) from the drop-down menu on the top left:



Worklists are listed in order of date with the most recent at the top of the list and most recent Worklist selected by default. Once selected, the Worklist report from the selected Worklist is shown on the right.

Note: If instrument is currently running a Worklist and at least one test in the Worklist has been completed, that in-progress Worklist will be selected automatically on the Evaluation screen, and results for any completed test(s) from that Worklist can be viewed. As additional tests from the Worklist finish, a 'Refresh Report' button will be available. Click/tap this button to refresh the Worklist report shown to include newly available results.

- View Worklist Errors: Click/tap the 'Worklist Errors' button (this button will be disabled if the Worklist run did not contain any errors) to view/export any errors or anomalies from the Worklist run. Worklist run errors are also included on the worklist report.
- 3. **Modify Worklist if needed (requires Administrator rights):** Use 'Drop Replicas', 'Result Options', and 'Change Test Properties' buttons to make any necessary changes to the selected Worklist.
 - a. Drop Replicas: If Worklist contains tests with multiple control or calibrator replicates, and user desires to omit an out-of-range replicate from the calculations, click/tap the 'Drop Replicas' button, select desired test, select desired well(s) to omit from calculations, and click/tap 'OK'. The Evaluation screen will refresh to display the Worklist report with the selected well(s) ommited from the calculations.

Note: This option can only be used if test file permits replicate dropping.

b. Change Test Properties: If Worklist contains test(s) with test property information that was not correctly entered at the start of the Worklist run (lot number, expiration date, or runtime variables), click/tap the 'Change Test Properties' button to modify test

- properties as needed. The Evaluation screen will refresh to display the Worklist report with modified test properties information.
- c. Result Options: This button is only intended to be used in very specific circumstances by an administrator to modify well results. Inquire with technical service for additional information.
- 4. **Mark Worklist as reviewed (requires at least Super user rights):** After reviewing the Worklist report and making any desired modifications to the Worklist, check the Worklist Reviewed box. The Evaluation screen will refresh to display the Worklist report with reviewer noted.
- 5. **Print/Export Worklist:** Print the Worklist report directly (if computer is connected to a printer) or export to a PDF using the respective icons at the top of the screen:



If desired, use the 'Export Worklist' button to display the Worklist report in a separate window or export the Worklist results to Excel or TSV files. Use radio buttons and drop-down menu in the pop up window to make desired selection.

6. **Send to LIS (requires at least Super user rights):** Click/tap the 'Send to LIS' button to send Worklist results to the LIS (if LIS connectivity has been correctly configured). In the pop up window, select which results to send and click/tap 'Send'.

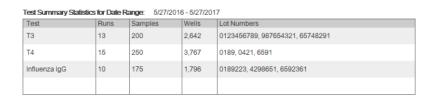
Note: The pop up window will indicate if the worklist includes tests which do not have a properly configured LIS Association.

The 'Send to LIS' button indicates if the 'Worklist has not been sent' or the date on which the Worklist results were sent to the LIS, if they have already been sent.

6.2. Analysis Screen

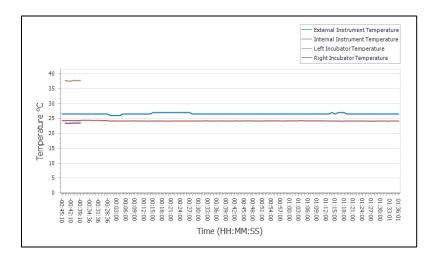
The Analysis screen is used to analyze test summary statistics, levey-jennings calculations, and temperature profiles.

1. **Test Summary Statistics:** Select tests to analyze as well as date range to include in analysis. Click/tap the 'Generate Report' button to display results. A Test Summary Statistics Report will be generated, containing information about the number of runs, samples, and wells of each selected test, along with lot number data. An excerpt from such a report is shown here:



This report can be printed or exported as desired.

- 2. Levey Jennings: Select a test to analyze from the drop-down menu. Then select which controls to analyze, along with which tables and graphs should be displayed. Analysis can be restricted to certain lots or certain dates, as desired. Click/tap the 'Generate Report' button to display results. A report with the Levey-Jennings analysis of the specified controls will be generated. This report can be printed or exported as desired.
- 3. **Temperature Profile:** Select one Worklist from the drop-down menu for which to analyze temperature data. Select which temperature(s) to include in the analysis. Click/tap the 'Generate Report' button to display results. An excerpt from such a report is shown here:



This report can be printed or exported as desired.

6.3. Search Screen

The Search screen is used to search for and create search reports for previous Worklist runs.

- 1. **Search**: Enter all desired search criteria (multiple criteria are allowed) using the checkboxes, text fields, and drop-down menus/date selection tools in the Search Fields section; then click/tap the Search button.
 - a. Searches can be made based on Sample ID, User, Worklist, Test, Instrument, and date range.
 - b. The results will be displayed under the Search Results section.
 - c. Double click/tap any row to directly view the selected Worklist on the Evaluation screen.
- 2. **Search Result:** Click/tap the 'Search Result' button to display the search results in a separate window (to print or to save a PDF) or to export the search results to Excel or TSV files. Use radio buttons and drop-down menu in the pop up window to make desired selection

7. Tools Screen

The Tools screen displays the instrument functions that may be utilized outside of a normal Worklist run. These functions are available for use any time that a Worklist is not running and are organized into subcategories as shown below:



7.1. General

- 1. **Home Instrument:** Use this button to "home" the instrument, just as is done automatically at Storm Instrument Manager startup.
- 2. **Park Instrument:** Use this button to reset the instrument back to its starting, or "parked" position. Probe descends to empty the reservoir cup and then ascends to its parked position (with the probe assembly above the reservoir cup).
- 3. **Prime Instrument:** In the pop up window, select desired wash bottle(s) and number of priming cycles and click/tap Start. If both washes are selected, the set number of priming cycles will be performed with wash bottle 1 and then immediately subsequently performed with wash bottle 2. Liquid from the wash bottle(s) will be pulled through the instrument fluidics system. Priming can be interrupted using the Stop button.
- 4. **Shake Plates:** Use this button to manually shake and /or incubate a plate. Select preferred speed and/or temperature as desired. Use the Start and Stop buttons or set timer if desired.
- 5. **Heat Plates:** Use this button to manually incubate a plate. Select preferred temperature using the +/- buttons. Use the Start and Stop buttons to turn incubator on and off.
- 6. Internal Lights: Use the slider bar to adjust default light intensity of the interior LED lights.
- 7. **Maintenance Logs:** Click/tap to view dates/times of all recent maintenance events (priming, probe and reader auto alignment, reader calibration, wash pump calibration). Select a month to add notes to that month's maintenance log or to display a maintenance report with all maintenance actions for that entire month (included any added notes), which can be saved/exported and/or printed.

Note: Any days/weeks which the instrument was not used/maintenance was not performed are marked with "/" on the maintenance action log.

7.2. Plate Reading

Any 96 well plate can be read with the instrument reader (RLU reading capability is only available on instruments with the chemiluminescence option). In the pop up window, select desired wells to be read using cursor to highlight. CTRL and SHIFT buttons can also be used to highlight specific wells.

Set the applicable options for the read type:

- 1. Read Plate ODs: Set measurement wavelength and reference wavelength (optional).
- 2. **Read Plate RLUs:** Set integration time.

Label the read data using the comment field (optional). Click/tap 'Start'. Measurements will appear on the screen as the plate is read. When read is complete, export readings using the Export to TSV button or print using the Print button. Note: Manual readings are NOT saved automatically by the software.

Note: Manual plate readings are NOT saved automatically by the software.

7.3. Alignment

These instructions are intended to provide an overview of these functions; detailed step by step instructions are included in pop up windows within the Storm Instrument Manager when each function is performed.

Manually Align Probe/Auto Align Probe

The manual and auto probe alignment processes are performed to align the probe with the reagent and sample rack and the microtiter plates. Either equivalent process may be used, according to laboratory preference.

General Information

- 1. Perform and record probe alignment or auto alignment as part of routine instrument maintenance, when prompted by the Storm Instrument Manager.
- 2. If probe alignment/auto alignment is partially completed and then cancelled, fully complete the procedure prior to the next instrument use.
- 3. Move the probe throughout the alignment procedures using the buttons on the screen or the alternative keyboard keys:
 - a. The left and right arrow keys are used to move the probe to the left and right (X-axis).
 - b. The up and down arrow keys are used to move the probe toward the front and back of the instrument (Y-axis).
 - c. The Page Up and Page Down keys move the probe up and down (Z-axis).
- 4. Carefully align the probe assembly in the X and Y positions as indicated. The Z-axis position does not need to be manually aligned; it is aligned automatically by the instrument during the probe alignment/auto-alignment processes.
- 5. Be sure to wait for the probe assembly to reach each position before clicking/tapping Next Step.
- 6. It is normal to hear motor humming sounds during probe alignment/auto-alignment processes.

Auto Align Probe Instructions:

- 1. Preparation:
 - a. For rack alignment:
 - i. Remove the cuvette from the instrument reagent rack (Be sure to remove all reagents and adapters from the reagent rack as well) and place the autoalignment plug in the square hole with the circular part flush against the rack top.
 - For plate alignment: Place one auto alignment plate in each of the two MTP positions (reaction/left plate and predilution plate) on the MTP carrier. Be sure that plates are seated securely.
 - c. Make sure all applicable racks are positioned inside the instrument (with any alignment components fully seated) and click/tap the Auto Align Probe button. A pop up window will appear and provide instructions for each auto alignment step.

2. Alignment:

a. After verifying that the auto alignment components have been properly placed inside the instrument and clicking/tapping Next Step, wait while the instrument proceeds automatically througout the remainder of the probe auto alignment process (This step takes approximately 10-15 minutes). DO NOT touch the instrument during this time.

3. Completion:

a. Click/tap 'Finish' when prompted to complete and save the probe auto alignment and exit the Auto Align Probe window (instrument will return to its home position). Remove the auto alignment components, and replace the cuvette.

Manually Align Probe Instructions:

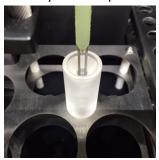
1. Preparation:

- a. Place empty sample vials in the front right, front left, and back left sample rack.
- b. Place one alignment plate or empty MTP in each of the two MTP positions (reaction/left plate and predilution plate) on the MTP carrier. Be sure that plates are seated securely.
- c. Click/tap the 'Manually Align Probe' button. A pop up window will appear and provide instructions for each alignment step.

2. Alignment:

a. Use the buttons or keys to position the probe needles over the center of each location as prompted, clicking/tapping Next Step after aligning each position. Some example alignment positions are shown below:

Wash cup alignment: Align the probe to the middle of the wash cup, then move it down to verify that the probe can reach the bottom of the wash well without resistance:



After the aligning the wash cup and clicking/tapping Next Step, the instrument will automatically calibrate the Z-axis position of the probe to the bottom of the wash cup. (the spindle will move up and down and the red light will turn on and off).

Align the center of the probe needles to the center of each indicated reaction plate or predilution plate well:



It is not necessary to move the probe needles to the bottom of the wells, only far enough to clearly see the needle position in the wells.

Repeat this process for each of the alignment positions including the sample rack.

3. Completion:

a. Click/tap Finish when prompted to complete and save the alignment and exit the Manually Align Probe window (instrument will return to its home position).

Auto Align Reader

The reader alignment process is performed to ensure that the reader is in the correct position for reading the MTP.

General Information

- 1. Perform and record reader auto alignment as part of routine instrument maintenance, when prompted by the Storm Instrument Manager.
- 2. If a reader auto alignment is partially completed and then cancelled, fully complete the procedure prior to the next instrument use.
- 3. Click/tap 'Next' after each step.
- 4. Place the reader alignment plate in the reaction/left MTP position with the lettering on the plate facing forward and the plate notch located in the front left corner when aligning the reader.
- 5. Move the reader /MTP carrier using the buttons on the screen or the alternative keyboard keys as listed below:
 - a. Use the left and right arrow keys to move the MTP carrier to the left and right.
 - b. Use the up and down arrow keys to move LED guide light toward the front and back of the instrument.

Auto Align Reader Instructions

- 1. Preparation:
 - a. Remove all microtiter plates and alignment plates from the MTP carrier.
 - b. Click/tap the 'Auto Align Reader' button. A pop up window will appear and provide instructions for each alignment step.

2. Alignment:

- a. Place the reader alignmeth plate in the reaction/left MTP position, as prompted.
- b. Verify that the reader LED guide light is in the center of the front left hole of the reader alignment plate, as prompted. Adjust positioning as necessary.



c. Close the cover of the instrument when prompted.

3. Completion:

- a. Wait for the instrument to complete the LED calibration and reader alignment (This step takes approximately 10 minutes).
- b. Click/tap 'Finish' when prompted to complete and save the alignment and exit the Auto Align Reader window (instrument will return to its home position).

7.4. Calibration

Calibrate Spectrophotometer

Photometric reader calibration is performed during maintenance visits or service calls, as applicable (e.g.: if reader is replaced). Calibration should only be performed by a trained service technician using a calibrated plate. Contact the local instrument distributor for additional information.

Calibrate Luminometer

If the instrument is equipped with the chemiluminescence reader option, this portion of the reader can also be calibrated, using a standard (Harta Calibration Plate). Calibration should only be performed by a trained service technician using a calibrated plate. Contact the local instrument distributor for additional information.

Calibrate Wash Pump

The Calibrate Wash Pump option is used by service technicians to verify that the wash pump is functioning properly. To use, verify that wash buffer is loaded in the Wash 1 position and that a cuvette is in place on the reagent rack, then click/tap the Calibrate Wash Pump button. Follow instructions as prompted to calibrate the wash pump.

8. Maintenance

Maintenance procedures, as prompted by the software, should be followed to ensure proper instrument functionality. It is suggested that maintenance activities be recorded using the provided maintenance log. (Maintenance actions are also automatically recorded by the software and monthly reports accessible from the Tools screen and in the Maintenance Reports subfolder of the instrument's Storm Documents folder.) The information below describes the routine maintenance steps for the system.

8.1. Daily Maintenance

Daily maintenance includes startup and shutdown steps. Startup steps are prompted/performed prior to the first run of the day/each time the Storm Instrument Manager software is opened, and shutdown steps are prompted/performed following the last run of the day/each time the Storm Instrument Manager software is closed/instrument is powered off. It is recommended that the startup and shutdown steps be performed any time the instrument is idle for four or more hours to prevent build-up in the fluidics lines.

Startup

- 1. Ensure wash bottle(s) are properly connected to the instrument.
- 2. Prime the instrument using the wash buffer(s) that will be used for testing a minimum of 10 priming cycles per line. Ensure that all wash buffers are within their expiration date prior to each use.

Shutdown

- 1. Use the Power button within the Instrument Manger software to shut down the instrument and attached computer.
- 2. Empty waste bottle.
- 3. Prime the instrument using DI water a minimum of 50 priming cycles per line.
- 4. Remove any remaining reagents and samples from inside the instrument and close the lid. Ensure all instrument surfaces are clean and dry.

8.2. Weekly Maintenance

Weekly maintenance includes cleaning steps that are prompted/performed every seven days. It is recommended that the same day of the week be used for consistency. Care should be taken to ensure that no excess liquid comes into contact with the instrument surfaces while cleaning. Cleaning should only be performed with the recommended reagents. Weekly Maintenance steps should be performed as follows:

- 1. Remove sample rack and inspect for cleanliness and damage. Use alcohol wipe to gently clean sample rack.
- 2. Clean the reagent rack and sample tray deck with an alcohol wipe.
- 3. Clean the outside of both probe needles by wiping them down gently with an alcohol wipe.
- 4. Decontaminate the instrument tubing by priming the instrument 20 priming cycles per line with Liquinox solution.
 - a. The Liquinox solution is prepared by making a 1:100 dilution of the Liquinox Concentrate supplied with the instrument, using DI water.
 - b. Rinse the tubing by priming the instrument 50 priming cycles per line with DI Water.
- 5. It is recommended that any wash bottles used be cleaned weekly to avoid contamination.

8.3. Monthly Maintenance

Monthly maintenance includes alignment of the instrument probe and reader.

Note: Changing the tubing of the waste pump is only applicable only for instruments with a peristaltic waste pump. Instruments which contain a membrane/diaphragm waste pump do not require the waste pump tubing to be replaced as part of the monthly maintenance.

- 1. Perform Probe Alignment (either Auto or Manual alignment) as described in detail in a previous section of this manual.
- 2. Perform Reader Auto Alignment as described in detail in a previous section of this manual.
- 3. If instrument contains a peristaltic waste pump (older models only), monthly waste pump tubing replacement is also required. Contact local instrument distributor for detailed instructions.

8.4. Periodic Maintenance

Approximately every year (time will vary depending on instrument usage) a professional maintenance procedure should be performed by a trained service engineer. Service agreements are typically laboratory-dependent and established to meet the specific needs of each client. Contact the local instrument distributor for more information.

8.5. Storage, Transportation, and Disposal

Storage, transportation, and disposal of the instrument must be completed by a trained technician. A complete reinstallation must be performed following any move or storage of the instrument.

The recommended storage and transportation conditions for the instrument should be similar to the use conditions. If the instrument is moved from its installed location or removed from service for an extended period of time, it is recommended that a minimum of a weekly maintenance (as described above) followed by dry priming cycles to remove liquids from the system, be performed and that the instrument be returned to the original packaging.

Environmental conditions for extended storage periods should be as follows:

Temperature: 10°C – 60°C (50°F – 140°F)

Relative Humidity: 20 - 90% non-condensing

After shipping, it is recommended that the instrument be stored at room temperature for at least 24 hours before powering on the instrument.

It is recommended that any trained technician disposing of the instrument consult applicable local regulations prior to disposal.

9. Laboratory Information System Integration

The LIS implementation provided by Storm completely conforms to the NCCLS LIS2-A2 and NCCLS LIS01-A2 (formerly known as ASTM E1394-91 and ASTM E1381-91) specifications. The instrument can communicate successfully with LIS systems that also conform to these specifications. Some LIS companies will need to create special drivers before they will be able to be integrated with the instrument.

In addition to the TCP-IP implementation of NCCLS LIS01-A2, the software also supports a "clean" TCP-IP transmission. In this mode the software will send the unmodified NCCLS LIS2-A2 frames including the <CR> at the end of the frame. No checksum or control characters are added.

All LIS Settings are found within the LIS Communication and LIS Mappings screens of the Storm Configuration Tool. LIS is queried from the Samples screen of the Storm Instrument Manager during Worklist setup and results are sent to the LIS from the Evaluation screen of the Storm Instrument Manager after a Worklist run is complete.

9.1. LIS Records

Data is sent to the LIS according to the following:

Header Record: All communications begin with the header record. In the "Sender Name or ID" field, the name of the software, software version, and instrument serial number are displayed.

Example:

H|\^&|||Bolt EIA^0.42.0.73||||||P|LIS2-A2|20101022162157

Request Information Record Specifics: The software will query the LIS system using "Request Information Records". The field used to transmit the Sample ID to the LIS is the "Starting Range ID Number" field. In this field the first component is used: "Patient ID"

Example:

Q|1|S001^^||ALL

In this example, the Sample ID is "S001"

Patient Information Record: The LIS system will respond to the software using "Patient Information Records". In the "Laboratory Assigned Patient ID" field the Sample ID is stored.

Example:

P|1||S001||

In this example, the Sample ID is "S001"

Test Order Record: The LIS system will give specific Patient/Test information using "Test Order Records". In the "Specimen ID" field the Sample ID is stored. From the "Universal Test ID" field the "Manufacturer defined test code" component is used to store the test information. This can be defined by the lab; a lookup table is used to match those codes to the real test names. Example:

0|1|S004||^^CMVIgG|R

In this example, the Sample ID is "S004", the test name is "CMVIgG".

Result Record: The instrument will send the results of patients back to the LIS using "Result Records". In the "Data or Measurement Value" field, the numerical result of a patient is stored. If the test has a message (e.g. "Low", "Medium", "High"), the message is stored after the numerical result, separated by a component delimiter. In the "Units" field, the units of the numerical result are stored. From the "Universal Test ID" field, the "Manufacturer defined test code" component is used to store the test information. This can be defined by the lab; a lookup table is used to match those codes to the real test names. If a test contains multiple results (subtests) (e.g. panel based tests), the subtest name is added after the test ID separated by a component delimiter. If a sample is skipped,

the result is still transmitted, but the "Result Status" field is then set to "X" (order cannot be done). If

Examples:

R|1|^^CMVIgG|1.33|ng/ml||||F

R|1|^^^CMVIgG|1.33^high|ng/ml||||F

R|1|^^^CMVIgG^Subtest1|1.33|ng/ml||||F

9.2. LIS Query and Transmission Examples

the result is ok this field is set to "F" (final results).

Example 1: Query of sample IDs

Instrument → LIS

H|\^&|||Bolt EIA^0.42.0.73||||||P|LIS2-A2|20101022162157

Q|1|S001^^||ALL

Q|2|S002^^||ALL

Q|3|S004^^||ALL

L|1|N

LIS → Instrument

H|\^&|||LIS||||||P|LIS2-A2|20101022162157

P|1||S001

O|1|S001||^^^CMVIgG|R

P|2||S002

O|1|S002||^^^CMVIgG|R

O|2|S002||^^^HPLIgG|R

P|3||S004

O|1|S004||^^^CMVIgG|R

O|2|S004||^^^HPLIgG|R

L|1|N

Example 2: Transmission of results

Instrument → LIS

H|\^&|||Bolt EIA^0.42.0.73||||||P|LIS2-A2|20101022162157

P|1||S001

O|1|S001||^^^CMVIgG|R

R|1|^^^CMVIgG|1.33|ng/ml||||F

L|1|N

Example 3: Transmission of multiple test results per patient

Instrument → LIS

H|\^&|||Bolt EIA^0.42.0.73||||||P|LIS2-A2|20101022162157

P|1||S001

O|1|S001||^^^CMVIgG|R

R|1|^^^CMVIgG|1.33|ng/ml||||F

O|2|S002||^^^HPLIgG|R

R|1|^^^ HPLIgG|1.24|ng/ml||||F

L|1|N

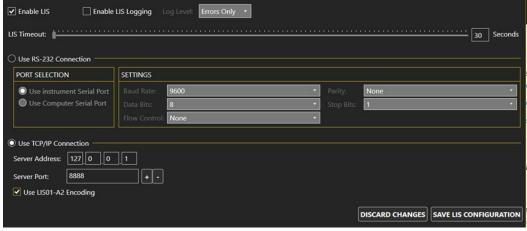
Example 4: Transmission of multiple subtest results per patient

Instrument → LIS

H|\^&|||Bolt EIA^0.42.0.73||||||P|LIS2-A2|20101022162157
P|1||S001
O|1|S001||^^^CMVIgG|R
R|1|^^^CMVIgG^ST1|1.33|ng/ml||||F
R|2|^^^CMVIgG^ST2|1.24|ng/ml||||F
L|1|N

9.3. LIS Configuration

- Verify that instrument is correctly installed and all power correctly connected to instrument and netbook. Also verify that tests have been added to the system using the Storm Configuration Tool.
- 2. Ensure that all relevant cords and cables for LIS system are connected to the instrument. If the Storm system is connecting to the LIS using a TCP/IP connection, then an Ethernet cord must be connected to the system. If the Storm system is connecting to the LIS using an RS-232 connection, then a RS-232 serial cord must be connected to the system.
- 3. Select correct settings within the Storm Configuration Tool LIS Settings section. These must be entered before any communication with LIS is attempted. Select appropriate settings according to LIS being used:



- a. In the **RS-232 Connection** section, set the baud rate, data bits, parity, and stop bits of the port (select instrument or computer serial port). Select Flow Control setting.
- b. In the TCP/IP Connection section, set the Server address and the Server port of the LIS TCP Server. If the "Use LIS01-A2 Encoding" option is used, the software will use a "telnet"-like system (same data as through the RS-232 connection).
- c. Save LIS Configuration.

4. Assign LIS test IDs to instrument test file names within the Storm Configuration Tool on the LIS Associations screen. List all LIS names and corresponding test file names, being careful to copy codes exactly as they are used in the LIS system.

Note: An LIS name is seldom the real test name, but often a shorter one. It could also be a number or code, depending on the laboratory policy.

- 5. Set up a Worklist to test connectivity:
 - a. Open the Storm Instrument Manager software and log in as a super user or administrator.
 - b. Follow standard Worklist setup procedure:
 - i. Add tests, being sure to enter a valid expiration date for each.
 - ii. Add samples, verify on the Worklist screen that they have been added to the samples list.
 - c. Verify in the LIS system that the samples that were added actually have pending orders for the tests that were selected in the Worklist.
 - d. Test the Query LIS functionality. On the Worklist screen, test the receiving capability of Storm by clicking/tapping the 'Query LIS' button. If connectivity is working properly, checkmarks will appear in the appropriate check boxes next to the Samples on the Worklist screen.
 - e. Test Send to LIS functionality:
 - i. Run the Worklist using the Special Start from Specific Position option on the Home screen and start from the read step of the test.

Note: If reading is not performed, there will be no valid results or information that could be transferred to the LIS.

- ii. After read is complete, navigate to the Evaluation screen.
 - 1. Mark the Worklist as reviewed.
 - 2. Click/Tap the 'Send to LIS' button.
 - 3. In the Send to LIS dialog, select which results to send and click/tap 'Send'.

If connectivity is working properly, results will be transmitted and appear in the LIS with the corresponding test code.

9.4. RS-232 Pin Layout

RS-232 DB-9 Male Pinout



10. Troubleshooting Guide

10. Housicshoot		
Issue	Details	User Action
Storm Instrument	Is "No Connection to	Check that instrument computer is connected to
Manager software	Server" message	server computer and both are on. Check that
will not start up	displayed?	power switch on the instrument is turned on and
		power cord is plugged into instrument and outlet.
		Check that USB cable from instrument to computer
		is secure at both ends. Try rebooting. If problem
		persists, contact technical service.
Run will not start		Check that MTP and predilution plate is/are
	Does instrument display	correctly loaded and seated securely.
	an MTP loading warning	Check that sufficient strips/wells are placed.
	message?	Check positions of probe during probe alignment.
		If misaligned, realign probe and restart.
	Does instrument display a	Prime 10x, lift probe briefly (1-2sec) to check for
	clog error?	steady dispense flow. If dispensing appears
		correct, restart run. If not, carefully use stylet to
		clean probe.
		Check if blue liquid detection light is functioning
		properly by placing a small tube of liquid beneath
		the needles. Blue light should go on when in liquid
		and turn off when out of liquid. If light is not
		responding correctly, check for secure connections
		at the white connector above the probe and at flat
		cable connection points near the probe. If problem
		still persists, contact technical service.
		Check aspiration and dispense during priming.
		Replace waste tubing if needed (as indicated for
		monthly maintenance- older models only).
	Is the blue light constantly	Remove probe, clean with alcohol, dry it off from
	on?	top to bottom, allow to sit for several hours.
		Carefully replace and check all tubing and electrical
		connections to the probe.
Sample(s) not	Are the samples also	If missing samples are not selected on the Worklist
pipetted during	missing from the	screen, select them and rerun. If missing samples
run	Microtiter Plates screen?	do not appear on the Worklist or Racks screens, re-
		add them to Worklist and reselect them.
Run stops in the	Is there an IO or	Power off computer and instrument, unplug and
middle of a	read/write error message	replug power and USB connections, and restart.
Worklist	displayed?	Load Worklist and special start from aborted
		position. If problem persists, contact technical
		service.
I	I	

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Issue	Details	User Action
Run stops in the	Is the machine jammed	Turn off machine, carefully remove plate and move
middle of a	during the read step?	reader back, load Worklist, place plate back in,
Worklist (cont).		special start Worklist from the read step.
	Is the probe assembly	Make sure there are no obstructions to probe
	jammed?	movement. Make sure probe tubing is zip-tied to
		flat cable and not being caught anywhere.
	Is there a drop between	Pause the Worklist, wipe off any visible drops or
	needles error?	clots, clean with an alcohol wipe. Resume Worklist.
		When Worklist finishes, carefully clean the probe
		with the stylet and perform Liquinox
		decontamination.
Failed Run	Were cold reagents or	Make sure to allow all reagents to come to room
	wash used?	temperature before start of Worklist and rerun.
	Were reagents from	Rerun with reagents all coming from the same kit
	different lot numbers used	lot.
	on the same run?	
	Was there a pause during	Be sure reagent loading wizard is enabled. Use
	the run due to insufficient	appropriate volumes and split bottles if necessary.
	reagent volume?	Rerun Worklist.
	Did user forget to prime	Prime instrument 10 cycles per line used with wash
	instrument before the	buffer and rerun Worklist.
	start of the Worklist?	
	Are controls significantly	Check that correct ranges are entered for the kit lot
	out of range?	being run. If using site-specific ranges, ensure that
		these are entered. Use Change Test Properties
		button on Evaluation screen and view updated
		report.
	Are controls just barely	Special start Worklist to reread MTP, and generate
	out of range?	another report. If controls still fail, contact
		technical service.
		If controls and calibrators were not vortexed or
		mixed before run, gently mix them and rerun
		Worklist.
	Do points on curve appear	Check if physical positioning of calibrators and
	out of order on report?	controls in sample rack matches Racks screen. If
	Do high and low controls	not, contact technical service to produce a manual
	appear switched?	report.
	If test is in duplicate: Do	Contact technical service to produce a manual
	calibrator/control	report, omitting the outlier control/calibrator
	replicates show large	replicate(s) or use the Drop Replicas option on the
	differences?	Evaluation Screen.

Issue	Details	User Action
Failed run (cont.)	Does it appear that only a	Check for sufficient volume and bubbles in
	single calibrator or control	reagents/calibrators/controls. Rerun with sufficient
	is missing?	volume, bubbles removed.
		Note: Even if no bubbles are observed at the end of
		the run, a bubble could have caused the problem
		and later popped.
	Do all OD values on report	Check position of red light during reader auto
	appear elevated?	alignment. If misaligned, realign reader and reread
		plate.
		Check if kit has been open too long or if it is
		expired; check physical reagent positions to see if
		any are switched. If yes, rerun with new, correctly
		placed reagents.
		Check aspiration and dispense during priming.
		Replace waste tubing if applicable (as indicated for
		monthly maintenance- older models only).
	Do all OD values on report	Check if kit has been open too long or if it is
	appear low?	expired; check physical reagent positions to see if
		any are switched. Rerun with new, correctly placed
		reagents.
	Is recorded room	Rerun Worklist once laboratory temperature is
	temperature on report	within an acceptable range according to kit package
	outside acceptable range?	insert.
	Do several	Check for bubbles in reagents/calibrators/controls.
	calibrators/controls	If bubbles are observed, remove them and rerun.
	appear to be off?	Check for bubbles in supply line and microsyringe.
		Prime instrument until bubbles disappear and
		rerun. If bubbles continue, check tubing for any
		visible leaks. Contact technical service if problem
		persists.
		Check pinch valves to ensure that tubing is fully
		inserted.

Flooded Run	Is the flooding inside the	Check aspiration and dispense during priming.
	wells (wells overflowing)?	Replace waste tubing if applicable (as indicated for
		monthly maintenance- older models only).
	Is the flooding outside the	Check positions of probe during probe alignment.
	wells on the MTP carrier?	If misaligned, realign instrument and rerun
		Worklist.
		Perform a manual shake to check if shaker homes
		properly at the end of the shake. Repeat manual
		shake several times to confirm.
		Check if there is a visible clog on the probe. Even if
		no visible clog is seen, carefully remove probe and
		use stylet to clean both probe needles.
		Check that MTPs are correctly loaded and seated
		securely.
		Check that the correct number of wells are loaded
		in the MTP using the Microtiter Plates Screen.
Need to reprint or	Does user know in which	Select Worklist on Evaluation screen and print or
find past data	Worklist the desired data	export Worklist reports as desired. If data is from
	was run?	very old Worklist, it may be necessary to first adjust
		Evaluation setting on Server screen of Storm
		Instrument Manager Settings.
Dripping Probe	Is the dripping coming	While priming the instrument, follow tubing at the
Needles	from the dispense needle?	top of the probe and check for any droplets.
		Remove the left side panel, prime again, and check
		for any droplets in visible tubing. Check pinch
		valves to ensure that tubing is fully inserted.
	Is the dripping coming	Check aspiration and dispense during priming. Also
	from the aspiration	remove left side panel and check for any droplets
	needle?	on the tubing. Replace waste tubing if applicable
		(as indicated for monthly maintenance- older
		models only).
	Is the dripping/fluid	Droplets and small amounts of fluid after sitting
	observed after the	overnight or following homing are normal. Prime
	needles have been sitting	instrument for several cycles and proceed as usual.
	for several hours?	
Strips do not fit	Are different strip types	Contact technical service
securely in MTP	being placed into the	
frame	same plate frame?	
Common reagents	Has the user checked that	Contact technical service
are not being	the reagents to be shared	
shared between	are exactly the same?	
tests		

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Cannot enter new	Is the information	Contact technical service
lot-specific	necessary for calculations	
information	or validation rules?	
LIS connectivity	Are all LIS and LIS	Contact IT.
problems	Association settings	
	correct in Storm	
	Configuration Tool?	
Resistance (red)	Is instrument	Remove probe and clean and dry thoroughly.
or Liquid	malfunctioning?	Check that probe wires are connected to PCB and
detection (blue)		that flex cable connections are secure. Replace Z
lights do not		axis flex cable, if available and training has been
illuminate		provided. If problem persists, contact technical
properly.		service.
X,Y, or Z-axis	Is instrument	Contact technical service
movements are	malfunctioning?	
not smooth		

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11.Contact Information

11.1. Device Manufacturer



Company Name	Gold Standard Diagnostics Corp.
Company Address	Davis, CA 95618
Country	United States
Phone	530-759-8000
Fax	530-759-8012
Website	www.gsdx.us
Bolt®	Catalog # 00500; 00500-CL

11.2. Authorized Representative



Company Name	Emergo Europe
Company Address	Prinsessegracht 20
	2514 AP, The Hague
Country	The Netherlands
Phone	+31 70.345.8570
Fax	+31 70.346.7299
Website	www.emergogroup.com